



## *Frequently Asked Questions*

### *What types of volunteer opportunities are available?*

- Opportunities are available throughout the year to volunteer for various groups or departments on campus: Advancement Office, Athletics, Loyola Guild and Boosters. All family volunteer hours must be completed for a Jesuit-related event.

### *Who may perform volunteer hours?*

- The volunteer commitment is 25 hours **per family** in support of a Jesuit-related event. These hours may be completed by current students and family members over the age of 18.
- Current students may earn up to 10 hours of volunteer service for the family.

### *How do I find out about volunteer opportunities?*

- **Visit the HelperHelper Volunteer Portal:** Log on to your account at [app.helperhelper.com](http://app.helperhelper.com). In this portal, you will be able to sign up for volunteer opportunities. If you need assistance with logging in or setting up your account, please contact [volunteers@jesuithighschool.org](mailto:volunteers@jesuithighschool.org)

### *How do I keep track of volunteer hours?*

- Track your hours online on your Helper Helper account. For more information on the portal, please refer to [www.jesuithighschool.org/volunteers](http://www.jesuithighschool.org/volunteers)

### *What is the deadline to complete our family volunteer hours?*

- For Senior families, the deadline to complete hours is April 15<sup>th</sup> 2021. For Freshman, Sophomore & Junior families, the deadline is April 30<sup>th</sup> 2021.

### *What if I do not complete the required hours?*

- Families who do not complete their volunteer hours will pay a \$650 non-participation fee. *This amount is not prorated for partial hours.*

### *Here are a few more details of the program:*

- *Due to liability concerns, hours may not be earned by driving students to activities;* for additional details about the Jesuit High School Transportation Policy, please refer to the Student-Parent Handbook.
- Donations of cash or gift-in-kind items to the school or to school events do not earn volunteer hours.
- Extra hours earned in one year are not carried over to the following year.
- Please note: VIP hours are separate from a current student's Christian Service hours.
- Additional hours completed may not be given or donated to another family.

*Please see additional information at*  
**[www.jesuithighschool.org/volunteers](http://www.jesuithighschool.org/volunteers)**