



Frequently Asked Questions

What types of volunteer opportunities are available?

- Opportunities are available throughout the year to volunteer for various groups or departments on campus: Advancement Office, Athletics, Loyola Guild and Boosters. All family volunteer hours must be completed for a Jesuit-related event.

Who may perform volunteer hours?

- The volunteer commitment for the 2020-2021 school year is 15 hours **per family** in support of a Jesuit-related event. These hours may be completed by current students and family members over the age of 18.

How do I find out about volunteer opportunities?

- **Visit the HelperHelper Volunteer Portal:** Log on to your account at app.helperhelper.com. In this portal, you will be able to sign up for volunteer opportunities. If you need assistance with logging in or setting up your account, please contact volunteers@jesuithighschool.org

How do I keep track of volunteer hours?

- Track your hours online on your Helper Helper account. For more information on the portal, please refer to www.jesuithighschool.org/volunteers

What is the deadline to complete our family volunteer hours?

- For Senior families, the deadline to complete hours is April 15th 2021. For Freshman, Sophomore & Junior families, the deadline is April 30th 2021.

What if I do not complete the required hours?

- Families who do not complete their volunteer hours will pay a \$500 non-participation fee. *This amount is not prorated for partial hours.*

Here are a few more details of the program:

- **Due to liability concerns, hours may not be earned by driving students to activities**; for additional details about the Jesuit High School Transportation Policy, please refer to the Student-Parent Handbook.
- Donations of cash or gift-in-kind items to the school or to school events do not earn volunteer hours.
- Extra hours earned in one year are not carried over to the following year.
- Please note: VIP hours are separate from a current student's Christian Service hours.
- Additional hours completed may not be given or donated to another family.

Please see additional information at
www.jesuithighschool.org/volunteers